



8:00 - 8:20 POS **SEGGIU KFY WFST**

Please visit our poster presentations highlighting best practices & programs that excel in successful service to students

8:20 - 8:30 WELCOME KEY WEST



8:45 - 2:45 PRESENTATIONS

Please see corresponding times for presentation information and location



11:20 - 12:00 OPEN SEATING FOR LUNCH KEY WEST

Headshot opportunity (Please register at check-in table)



AWARDS // PRIZES // CLOSING REMARKS KEY WEST

We will recognize outstanding contributions in SDES highlighted through the SDES INstitute

Performance by the UCF Creative School for Children





SAND KEY Financial Literacy: A Key Component to Holistic Student Success Karemah Manselle. Alicia Keaton

> This session will provide attendees with information on the current trends and best practices in financial literacy.

GARDEN KEY Lead Like a Girl: #Grace&Grit Maureen Hawkins, Dr. Cyndia Muñiz, Dr. Chanda Torres, Dr. Karen Hoffman



Connect, engage, and empower! Join us to connect with women

leaders at UCF and engage each other in discussions around leadership, mentorship, and creating your own value statement.

FGMONT KF



In a Nutshell SASI: Co-presenters Carolyn Standner and Cheryll Kinlaw

Do you want to excel in learning how to help build a good rapport with the UCF community? Join this interactive presentation that will put the fun in learning positive ways to serve others in need of assistance. Using your knowledge and experience in a professional manner ... YOU become the key to your department's success.

If you encounter people who have a tough outer shell, we will provide you with the necessary tools to create positive results.

So, in a nutshell...Ask yourself ... Are YOU in?

CEDAR KEY Creating a Culture of Career Readines: An Employer Perspective Neal Robinson Doris Alcivar

> As educators, we play a vital role in creating a culture of career readiness and preparing UCF students for a successful transition into the workplace. The National Association of College and Employers (NACE) has identified seven competencies associated with career readiness in new college graduates. Attendees will: I) Learn the seven career readiness competencies 2) Hear a panel of recruiters discuss the career readiness of UCF graduates. 3) Discuss what SDES professionals can do to create a culture of career readiness on our campus.





SAND KEY Helping Students be Successful Wayne Jackson

Over the past several years the Multicultural Academic and Support Services office has won two national awards for its efforts in retaining and graduating multicultural and first generation students at UCF. Come and learn what the department is doing to help these students and what new initiatives they have developed to help with the retention and graduation rates of the multicultural and first generation student populations.





CFDAR KI

GARDEN KEY Learning About the Gender Spectrum Stephany Mahaffey, PhD; Stacy Nale-Stadom, LMFT

> Learn how to better serve our transgender and gender nonconforming students in every area of SDES.

Major in Happiness: Debunking College Major Fallacies Emily Flositz

Learn how to help students choose a major that makes them happy. promoting a life of meaning and purpose.

Addressing Student Homelessness on College Campus Angela Newland, Amy Donley, Kelly D'Agostino, Alicia Keaton, Bret Biance



Student homelessness on college campuses is a growing problem across the nation. UCF has cultivated a multi-disciplinary approach to help best serve the needs of students, including utilizing case management and the Homeless Student Committee. Participants will learn about case management of homeless students from start to finish, including the student of concern process, financial aid and student account procedures, key partnerships on campus, and how support is built for this population. Participants will learn ways to assist homeless students. Initiatives and future directions for this population will also be discussed in this panel presentation.



True Colors

Career Services, SASI

1.5 HR. SESSION (PART 1 OF 2)

We all have different needs and motivations, as well as differing ways of analyzing and responding to situations. These differences can sometimes create natural barriers to interpersonal communications and interactions resulting in misunderstandings or even resistance to working with one another.

Using colors as a metaphor, four patterns of human behavior will be discussed and assessed in this workshop. You will be able to identify your primary color along with your preferred way of interacting with the world around you (supervisors, peers, and even students).





SAND KEY Haters Gonna Hate: How to Take Bad Publicity and Shake it Off Courtney Buzan, David Oglethorpe

Every department has the "event that shall not be named;" however, there are always ways to view bad publicity as an opportunity. Whether an angry customer, concerned citizen, disappointed student, or investigative media outlet, bad publicity can come in many forms, often resulting in trouble for an office. Through pre-planning, scenario testing, diligent monitoring, and strategic actions, offices can get ahead of troubled messaging and shake off their crises. This presentation will cover strategies for handling bad publicity, suggestions for shaping messages to avoid conflict, and a facilitated case study.



Jacob Bonne, Stephanie Hartkopf

How do you tell your story? Hear from two people as they share their personal journeys of faith and allyship. Learn how to fill in the blank: Love is _____. By attending this session, individuals will be able to articulate three key strategies to support LGBT individuals at UCF. Come and find out what it means to be an authentic and passionate ally capable of supporting anyone you serve at UCF.



CEDAR KEY The Key to Student Involvement: Applying Peer Mentoring to Involvement Consulting Katie Marshall, Matt Betz

This session provides an overview of how the concept of peer mentoring has been adapted to involvement consultations.



True Colors Career Services, SASI

1.5 HR SESSION (PART 2 OF 2)

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GARDEN KEY Crear Futuros: Creating Futures Dr. Cyndia Muñiz

As an emerging Hispanic Serving Institution (HSI). with a 22.5% (I4.000+) Latino student population, faculty and staff members at UCF will benefit from an in-depth examination of the Latino community through a critical lens- a Latino critical lens. Using Latino/a Critical Race Theory (LatCrit) as a framework, this session will highlight high impact practices for Latino student success. CREAR Futuros "Creating Futures." a peer-mentoring program set to launch at UCF in fall 2016. will be highlighted as an example of achieving systemic change and large scale collective impact on Latino college access. retention and graduation.



DEU CREDIT

Beyond Mentorship: An examination of sponsorship in higher education Dr. Anne Stark

Sponsorship is critical to the success of women and people of color in the workplace. This session explores the concept of workplace sponsorship as defined by Sylvia Ann Hewlett in her book Forget a Mentor, Find a Sponsor.

CEDAR KEY Got DEU's? Edwanna Andrews, Vivian Ortiz



DEU CREDIT

Still not sure what DEU's are? Do you have questions about how to earn DEU's? Are you interested in learning more about DEU's? Come to this information and Q&A session to learn all there is to know about the SDES Diversity Education Initiative. Not only will you leave the this session with a clear perspective of the DEU program, but you will also earn I DEU!!!





SAND KEY Could You Be My Mentor? : Creative Mentoring and Career Building Strategies for Success Tiana Tucker, Leah Goldson, Melanie Brown, Lina Pabon

> Any successful person will tell you he or she did not get to a certain level within his or her career without the counsel and guidance of other wiser men and women. As higher education professionals, we are constantly asked by students how to find mentors. They even ask if we could be one, but are we really up for the challenge? This session will give you insight as to how all mentors are not created equal and the four different types of mentors you should have around, or become. As well as mentoring strategies and resources that will foster the success of students' career development process.



GARDEN KEY Inclusive On-Campus Living is the Ultimate College Experience. Anna-Bradlev Lozier, Lauren Bubis, Andrea Carreno

In Fall 2015, the University of Central Florida successfully launched its college experience for students with intellectual disabilities and included an on-campus housing option for students. The inaugural six students all selected to live on campus. This session will explore the steps taken to make the experience as inclusive as possible, including the journey along the way during the semester and the impact on students, parents and the residential community. Living on-campus is a game-changing experience for many people.



EGMONT KEY A Crash Course in Student Development Theory Dr. Stacey Malaret

The student development theories discussed in this session will provide you with a deeper understanding of the needs of your students. This presentation is designed to give you an idea about where new students are coming from psychologically and socially. It is not designed to give you answers, but rather, to inform you about two different theories that will help you better understand what is going on with your students.



Everything you need to know about the Florida Consortium of Metropolitan Research Universities Dr. Michael Preston, Dr. Ginny Botts

This presentation incorporates the idea that when it comes to higher education our "Consortium" is student success, even at the risk of institutional competition. By finding educational partners who are willing to cooperate and collaborate, students benefit from the improved services, lower cost, and more efficient practice provided by universities with a common vision. You can join the movement.



SAND KEY Engaging the Unengaged Doris Alcivar, Lonny Butcher

UCF Career Services and the College of Business Career Professionalism Courses both work to engage the highly motivated to unengaged students in activities designed to help them develop their career plans and personal, academic and work competencies, all of which make them competitive and ease their transitions into the professional world. Through their curriculum, the GEB courses require students to earn professional development points. By attending this session, you will learn how we established a collaboration on the UCF campus and how we balanced accommodating point-seeking students with serving the greater student population.

GARNEN K DEIL CREDIT

Social Justice IOI Edwanna Andrews

Recognizing social justice is a goal and a process this session will provide attendees with a basic understanding of the topic. This workshop seeks to equip and engage the audiences with consciously considering and critically thinking about the role and impact social justice (access) has on the UCF campus community.



CEDAR KEY Developing a Curricular Approach in Housing & Residence Life Housing & Residence Life Bret Biance, Kait McConomy, Bryce Cooke

> DHRL is promoting student learning by creating intentional cognitive non-academic environments.